

EMAIL ARCHIVE SEARCH AND RECOVERY

SoteriMail

A cleaner front door for archive operations, built to reduce retrieval delays and archive support bottlenecks.

For executives, MSP leaders, compliance stakeholders, and IT decision-makers that need archived email to be easier to find, recover, and govern.

Executive issue: Slow email retrieval creates user frustration, vague support tickets, compliance pressure, delayed recovery, and unnecessary administrator workload.

01 Find archived emails faster.

02 Reduce IT support bottlenecks.

03 Give users controlled self-service recovery.



EXECUTIVE CONTEXT

The business reason this matters.

The brief frames the operational pressure, the commercial reason to act, and the outcomes leadership should expect from the Soteria Cloud approach.

BUSINESS ISSUE

Slow email retrieval creates user frustration, vague support tickets, compliance pressure, delayed recovery, and unnecessary administrator workload.

SOTERIA CLOUD POSITION

A cleaner front door for archive operations, built to reduce retrieval delays and archive support bottlenecks. Soteria Cloud packages the capability around business outcomes, operational ownership, and a clearer path from decision to adoption.

BEST FIT

- **Organizations with Microsoft 365 archive recovery demands.**
- **MSPs delivering archive services across customers.**
- **Compliance teams that need quicker evidence retrieval.**
- **Administrators overloaded by repetitive mailbox recovery requests.**



From operational pressure to board-ready confidence.

Visual evidence and structured service packaging help buyers understand the path from risk to outcome.

01

Find archived emails faster.

02

Reduce IT support bottlenecks.

03

Give users controlled self-service recovery.

04

Simplify audit and compliance workflows.

05

Stop archive recovery from becoming an admin-heavy process.

DECISION PATH

How the offer becomes an executive outcome.

Soteria Cloud positions the capability as a managed operating model, not a disconnected tool purchase.



DECISION DRIVERS

Faster retrieval

Controlled self-service

Clearer support requests

Audit-ready activity

PROOF POINTS

- Acronis Email Archive alignment.
- Web workspace and Outlook add-in experience.
- Mailbox-scoped recovery and support context.
- Soteria Cloud branded SaaS delivery.

Book a SoteriMail demo today.