

SOTERIA CLOUD HOSTING BACKUP

How to protect hosted websites and customer hosting data

Make hosting backup clear, recurring, and recoverable for websites, control panels, agencies, and hosting customers.

Hosting platform backup

Acronis Backup extensions for Plesk and cPanel

Total Data Protection

BEST FIT

Hosting providers, web agencies, resellers, and customers that depend on hosted sites and web data.

Web hosting data is business-critical, but customers often assume the hosting platform itself is a complete backup strategy.

Acronis Powered by Acronis

plesk Plesk

cP cPanel

WORKSTATIONS



Windows



Mac

Hosting backup workload coverage view

DECIDE FIRST

Make the business choices clear before rollout.

Useful protection starts with the workloads, users, data, recovery targets, and risk decisions that shape the service.

01**Which hosted platforms and customers are in scope****02****What website data needs backup and retention****03****Who can request or approve restores****04****How self-service recovery is handled****05****How backup is priced or included****06****What restore evidence customers receive****Readiness checklist**

- Inventory hosted sites, control panels, and customer tiers
- Set backup frequency and retention by hosting plan
- Define restore request and approval expectations
- Confirm cPanel or Plesk integration needs
- Report backup status and restore readiness

Gaps to close

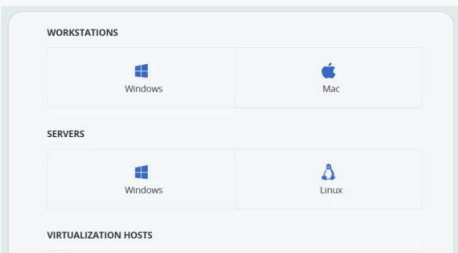
- Customers assuming hosting includes full backup
- Website restores handled as ad hoc emergencies
- Retention unclear across customer tiers
- Control panel integrations left unstandardized

PRACTICAL PATH

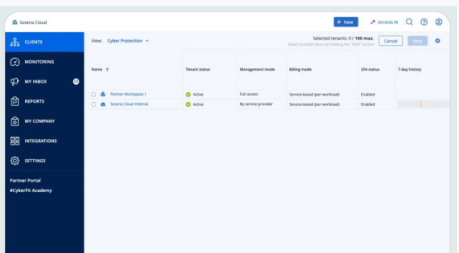
Turn the requirement into an operating model.

Soteria Cloud surrounds Acronis technology with assessment, policy design, onboarding, review, and support ownership.

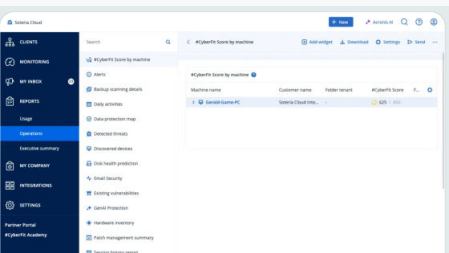
SEGMENT CUSTOMERS	Group hosted sites by platform, business importance, update frequency, and recovery expectation.
SET BACKUP RULES	Define frequency, retention, storage, and restore options for each hosting tier.
INTEGRATE PLATFORMS	Align cPanel or Plesk backup workflows with Soteria Cloud visibility and support.
CLARIFY RESTORES	Make restore request paths, approval, timing, and customer communication clear.
REVIEW SERVICE HEALTH	Track protected sites, backup results, storage growth, and restore activity.



Hosting backup workload coverage view



Confirm services and scope



Review reporting evidence

SOTERIA CLOUD OFFER
Soteria Cloud Hosting Backup

POWERED BY
Acronis Backup extensions for Plesk and cPanel

SERVICE FIT
Best for hosting and web buyers that want backup to be a clear value-added protection service.

OUTCOME

Protect hosted sites and customer data. The plan is stronger when controls, recovery expectations, and reporting evidence are connected from the start.



EVIDENCE

Measure the things that prove protection is working.

Good cyber resilience is visible. Buyers need coverage, exceptions, recovery confidence, and service actions they can understand.

01

Hosted sites protected

02

Backup success by tier

03

Restore requests completed

04

Retention policy coverage

05

Storage growth reviewed

Business outcomes

- Protect hosted sites and customer data
- Add recurring backup value to hosting services
- Improve recovery options for web workloads

Strong fit scenarios

- Managed website backup
- Hosting backup add-on
- Agency customer protection package

SOTERIA CLOUD

All your data. One strategy. Zero compromise.

Backup for hosted websites, control panels, and customer hosting environments. Delivered with Soteria Cloud onboarding, support, reporting, and recurring review.