

SOTERIA CLOUD HOSTING BACKUP

How to protect hosted sites and customer data

Backup for hosted websites, control panels, and customer hosting environments.

Hosting platform backup

Acronis Backup extensions for Plesk and cPanel

STARTING POINT

Web hosting data is business-critical, but customers often assume the hosting platform itself is a complete backup strategy.

For hosting providers, web agencies, and service providers that need simple backup conversations for hosted workloads.

Acronis Powered by Acronis

plesk Plesk

cP cPanel

WORKSTATIONS



Windows



Mac

Hosting backup workload coverage view



STEP-BY-STEP PATH

Move from scope to validated service without losing the buyer's objective.

These are the decisions and checks Soteria Cloud uses to turn Acronis Backup extensions for Plesk and cPanel capability into a practical service outcome.

01 Confirm scope	List servers, endpoints, SaaS data, NAS, hosting workloads, and business owners that need protection.
02 Set recovery targets	Agree retention, recovery point expectations, recovery time expectations, and approval owners.
03 Apply policies	Group workloads, apply backup plans, enable required storage, and check that the first jobs complete.
04 Test recovery	Run file, folder, and system recovery checks before the service is treated as production-ready.
05 Review evidence	Use reports to show coverage, failures, exceptions, and restore-test outcomes.

KEY OUTCOME

Protect hosted sites and customer data. The service is shaped around the workloads, users, data, and risk profile that matter most.

TECHNOLOGY FOUNDATION

Acronis Backup extensions for Plesk and cPanel

PROTECTION FOCUS

Hosting platform backup

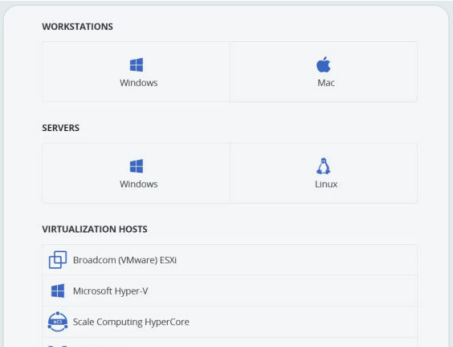
SERVICE OWNER

Soteria Cloud

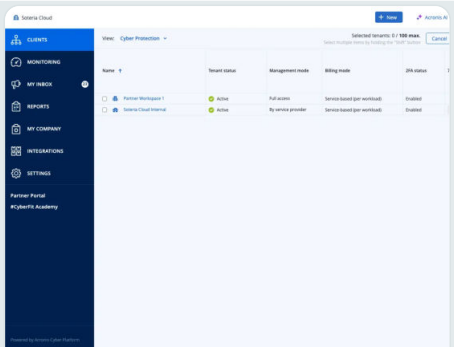
SCREEN CUES

Use the console views to confirm progress and explain the service clearly.

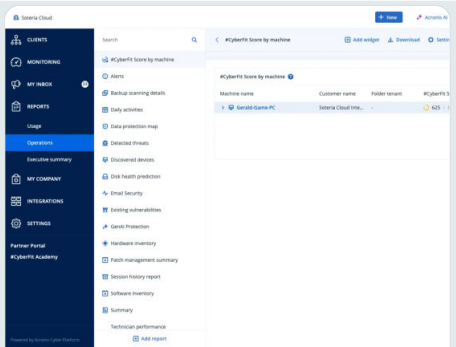
Backup for hosted websites, control panels, and customer hosting environments. The screens below help buyers understand where scope, controls, and reporting evidence come from.



Hosting backup workload coverage view



Confirm services and scope



Review reporting evidence

Hosting platform backup scope has named owners and clear exclusions.

Required administrator access and customer approvals are confirmed.

Policies match the workload, user, data, and recovery risk profile.

Reports show coverage, exceptions, and action owners in plain language.

Soteria Cloud review rhythm is agreed for changes, incidents, and renewals.

BUYER CHECKPOINT

Before expanding the service, confirm that the buyer can see what is protected, what is excluded, what needs action, and how Soteria Cloud reports improvement.

OPERATIONAL FIT

Clear coverage, visible progress, and support when it matters.

The result is a protection approach customers can understand, fund, and measure through recurring Soteria Cloud reviews.

01

Protect hosted sites and customer data

02

Add recurring backup value to hosting services

03

Improve recovery options for web workloads

Controls to put in place

- Plesk backup extension
- cPanel backup plugin
- Website and hosting data protection
- Customer self-service options
- Policy and retention controls
- Restore workflow support

Strong fit scenarios

- Managed website backup
- Hosting backup add-on
- Agency customer protection package

SOTERIA CLOUD

Protection should be operational, not theoretical.

Soteria Cloud brings Acronis-powered capability together with onboarding, support, and recurring review.